



HEAD OFFICE
 3300 76 Ave NW
 Edmonton, AB
 T6P 1J4
 Tel:(780) 431-2877
 Fax:(780) 431-0599

Application For Credit Account and Credit Operating Agreement

Business Information (Both Business and Personal Sections to be completed if Proprietorship)		
Type of Company	Limited Company	Other (Specify)
Name of Business		
Address		
City/Town	Province	Postal Code
Telephone	Fax	
Nature of Business		
Years in Business	Payables Contact	
Company Officers, Partners, Principals (attach additional sheet if required)		
Name	Title	
Address		
City/Town	Province	Postal Code
Address		
Telephone	Fax	
Birthdate		
Credit Information		
Bank Name	Acct#	Telephone
Address		
Credit Cards		
Visa	Acct#	Expiry Date
MasterCard	Acct#	Expiry Date
References – Provide one Freight Reference if possible		
Company/Name		Telephone
Address		Fax
Company/Name		Telephone
Address		Fax

I, on behalf of the company and business above, hereby authorize and consent to the receipt and exchange of credit information with any credit agency, credit bureau, or any person or corporation with whom I have or may in the future have financial dealings and agree that information so received may be retained by Rosenau Transport Ltd. It is also agreed that the terms are net 30 days and a 1.5% per month (18% per annum) service charge will be added to overdue amounts.

Date: _____ Signature: _____ Position: _____

Our Business Is Built On Service



HEAD OFFICE
3300 76 Ave NW
Edmonton, AB
T6P 1J4
Tel:(780) 431-2877
Fax:(780) 431-0599

To: Our Valued Customers
From: Accounts Receivable

Re: E-billing Options and Website Access

Please complete this form to sign up for E-billing and website access

I would like to take this opportunity to encourage you to take advantage of our e-billing invoicing. Invoices will be generated directly to your email as a PDF file and can be set up for multiple emails if necessary. With this option we can also include any documents such as Bill of Ladings or Proof of Delivery, this helps avoid lost mailing and any billing issues can be addressed immediately. This is not only environmentally friendly but also a more efficient way to receive invoices.

Company name: _____ Customer #: _____
Contact name: _____ Phone#: _____
E-mail Address: _____ Fax#: _____

Send me images of Bill of Lading _____ and/or Proof of Delivery _____

And/or would you prefer to get website access which allow you to view/print your invoices, bill of lading and proof of delivery.

Yes No

Email address: _____

Contact name: _____ Phone #: _____

We can also issue a weekly or monthly statement.

Yes No Monthly _____ Weekly _____

We can also send a flat file or simply a billing summary which includes any information on your invoices for the billing period. This file comes as a flat file that can be opened in Excel.

Please contact me to setup a flat file Yes No

If you have any questions or concerns please contact Accounts Receivable at 780-431-2877 or email:
e-billing@rosenau.ca

Our Business Is Built On Service



HEAD OFFICE
3300 76 Ave NW
Edmonton, AB
T6P 1J4
Tel:(780) 431-2877
Fax:(780) 431-0599

SUMMARY OF RULES AND VALUE ADDED SERVICES

1. Exhibition Grounds, Construction Site, or Rural Delivery

Special site deliveries will be an additional surcharge of minimum \$75.00 or \$1.75/CWT to a maximum of \$250.00. Return mileage from/to the nearest rating town will be charged for rural locations.

2. Free Time for Pickup and Delivery

Free time allotted will be 15 minutes for shipments up to 5,000 lbs, 30 min between 5,001 and 10,000, 45 min between 10,001 and 20,000lbs, and 1 hour for more than 20,000lbs. Additional time will be charged at \$80.00/hr with a minimum of \$20.00. North of Edmonton will be \$130.00/hr with a minimum of \$40.00.

3. Protective Service

Freeze protection provided at a cost of 15% of the freight charges with a minimum of \$20.00.

Temperature specific control is not provided.

4. Valuation Liability

Maximum carrier liability is \$2.00 per pound unless a declared value is stated on the Bill of Lading. Valuation in excess of \$2.00 per pound is charged at 2% of the excess value, with a minimum charge of \$10.00. Limitation on declared value without a quote number will be \$25.00 per pound or \$50,000 whichever is less.

5. Appointment Deliveries & Notification Prior to Delivery

Shipments will be subject to a \$20.00 charge per appointment or \$10.00 per call ahead. Carrier will not accept any liability for cost arising from missed appointments of late deliveries. Storage charges will apply to appointments not given within 48 hours. One Network users will be charged \$30.00.

6. Residential, Mall, or Inside Delivery

A surcharge of \$50.00 for the first 100 lbs, plus \$1.75/CWT will be assessed to a maximum of \$150.00 for each service provided. Inside delivery is anywhere more than 10 feet from the truck.

7. Long Freight

Freight over 12 feet will be subject to a \$50.00 surcharge.

8. Re-delivery of Freight

Will be subject to a minimum surcharge of \$45.00 or \$3.55/CWT to a maximum of \$200.00.

9. Helper / Lumper / Swamper

Additional load/unload help is provided at \$50.00/hour. Minimum of 2 hours per person.

10. Power Tailgate

A surcharge of \$1.75/CWT with a minimum of \$50.00 to a maximum of \$200.00.

11. C.O.D. Fee

Will be 6% of C.O.D amount, minimum of \$25.00. A \$20.00 surcharge will be issued for cancellations.

12. Pallet Handling

CPC Skids will be returned at \$35.00 for the first skid plus \$2.00 for each additional skid. All other skids will be \$20.00 for the first skid plus \$2.00 for each additional skid.

13. After Hour Delivery

Shipments that require delivery beyond our regular hours of 6:00 am to 6:00 pm, will be subject to \$150.00 surcharge over and above the delivery rate.

14. Sunday & Holiday Delivery or Pickup

Will be subject to a \$225.00 per vehicle surcharge over and above regular delivery rates. (from noon Saturday to 6:00 am Monday)

15. Tarping Charge

Will be subject to a charge of \$100.00 for 28' and \$150.00 for 48' trailer load.

16. Dangerous Goods

Will be provided at a charge of 7% of the freight charges with a minimum of \$15.00 and a maximum of \$45.00.

17. Explosives

Will be \$50.00 for the first 100 lbs plus \$1.75/CWT thereafter to a maximum of \$175.00 to 4408 lbs. After 2000kg or 4409 lbs the truckload rate applies at 53,000 lbs and must be quoted by the Rate Department. Please note that the dangerous goods charges still apply as well.

18. Trailer Detention

A fee of \$60.00 per dry van or \$100.00 per heat controlled unit per day will be assessed for all trailers spotted in excess of 24 hours.

19. P.O.D. Requests

Free on the webpage www.rosenau.ca or charges per P.O.D requested will be \$25.00 per shipment.

20. Administrative Charge

There will be a charge of \$25.00 applied when billing terms are changed after invoicing or if special handling is required for invoicing and payment collection.

21. Storage Charges

Will be charges at \$1.25CWT with a minimum of \$10.00 per day. Free time 48 hours.

22. Saturday Delivery

A \$1.75/CWT, minimum \$35.00 to a maximum \$175.00 in terminal locations, plus truckload rate beyond the servicing terminal.

23. Bond Charges

A surcharge of \$2.00/CWT with a minimum of \$35.00.

24. Deck Freight

Will be a minimum of a 25% premium on the freight rate or 1,000 lbs per linear foot of deck used.

Rates are based on weights of not less than ten pounds per cubic foot. Shipments occupying more than 10 linear feet of trailer space will be assessed a 1000 lbs per linear foot or actual weight, whichever is greater. When due to the shape or packaging of a shipment, other freight can not be loaded on or around the shipment; the height or width used in calculating the cube will be 8 feet. Personal goods must be paid in advance and move at no claim to carrier. Glass, Granite and Overhead Doors move at no claim to carrier, owners risk of damage.

All rates and surcharges are based on the credit terms that all payments are received within net 30 days. Late payments will be assessed an interest surcharge of 1.5% per month. GST and Fuel Surcharge are not included in any of the quoted rates.

Revised July 2014

Our Business Is Built On Service